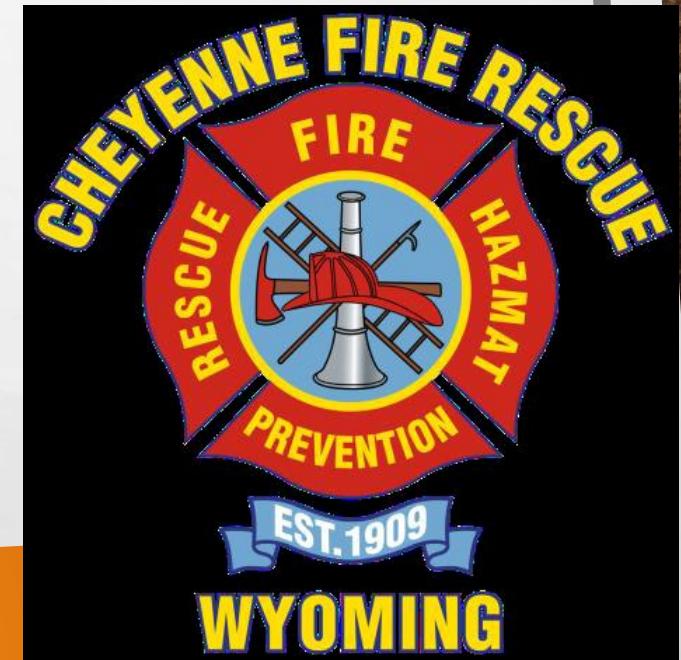


# CHEYENNE FIRE RESCUE 2024 ANNUAL REPORT



# CHIEF'S MESSAGE

WHAT A YEAR! AS WE LOOK BACK ON 2024, I'M HUMBLY REMINDED OF ALL THE SUPPORT WE RECEIVED FROM THE CITIZENS OF CHEYENNE, THE MAYOR, THE GOVERNING BODY, AND FIREFIGHTERS. EVEN WITH MANY CHALLENGES, WE EXECUTED MANY MAJOR CAPITAL PROJECTS LIKE NEW FIRE STATIONS, NEW FIRE ENGINES AND LADDER, ACCREDITATION, AND MANY OTHER PROJECTS. THIS WAS ALL ACCOMPLISHED, WHILE STILL PROVIDING THE BEST SERVICE TO THE CITIZENS OF CHEYENNE, VISITORS, AND COMMUNITY PARTNERS. THROUGH ALL OF THIS, OUR MEMBERS EXUDED THE CFR WAY: ACCOUNTABILITY, DEDICATION, INTEGRITY, PRIDE, PROFESSIONALISM, AND SERVICE.

THIS YEAR SAW THE OPENING OF THREE NEW FIRE STATIONS. REPLACEMENTS FOR STATION #5 AND STATION #3, ALONG WITH THE RE-OPENING OF STATION #4. THE COMMUNITY WAS EXTREMELY SUPPORTIVE DURING THE 2021 6TH PENNY BALLOT, APPROVING FUNDING AND SETTING UP OUR GROWTH NEEDS FOR MANY YEARS TO COME. WE OPENED THE STATIONS IN MARCH AND APRIL OF 2024, WITH AN ENHANCED RESPONSE MODEL AND ADDITIONAL MINIMUM STAFFING REQUIREMENTS.

OUR FLEET SAW THE ADDITION OF THREE NEW FIRE ENGINES AND ONE LADDER TRUCK. TEAMS VISITED THE PIERCE MANUFACTURING PLANT IN FEBRUARY TO DO FINAL INSPECTIONS AND ACCEPTANCE OF THE APPARATUS. WE CONTINUED WITH THE EFFORT IN DECEMBER WITH ANOTHER CONTRACT TO PIERCE TO BUILD AN ADDITIONAL TWO ENGINES AND ONE QUINT FOR REPLACEMENT. MANUFACTURING LEAD TIMES FORCED US TO GET AHEAD OF THE GAME, AS IT NOW TAKES 48-60 MONTHS FOR COMPLETION. GREAT JOB FLEET COMMITTEE!

IN DECEMBER OF 2024, WE RECEIVED A SITE VISIT FROM A PEER ASSESSMENT TEAM FOR OUR ACCREDITATION PROCESS. TEAM LEADER, AMY VALDEZ WROTE THE FOLLOWING: "TOGETHER WITH MY TEAM—DAVID HOBACK, DARRYL SAWYER, AND SHARYL CHATMAN—WE'VE HAD THE OPPORTUNITY TO WITNESS CHEYENNE FIRE RESCUE'S STEADFAST DEDICATION TO IMPROVING SERVICE QUALITY, EFFICIENCY, AND EFFECTIVENESS. THIS COMMITMENT IS EVIDENT NOT ONLY WITHIN THE DEPARTMENT'S LEADERSHIP AND FIREFIGHTERS BUT ALSO IN THEIR COLLABORATION WITH SERVICE PARTNERS AND CITY LEADERSHIP, REFLECTING A TRUE CULTURE OF CONTINUOUS IMPROVEMENT. FOR CHEYENNE FIRE RESCUE, ACCREDITATION IS NOT SIMPLY A GOAL—it is a reflection of their ongoing pursuit of excellence and their unwavering dedication to serving their community with distinction."

AS I SIT HERE WRITING THIS, THE ACCREDITATION TASK FORCE LEAVES FOR ORLANDO, FLORIDA TO BE RECOMMENDED FOR ACCREDITATION STATUS THROUGH THE CENTER FOR PUBLIC SAFETY EXCELLENCE (CPSE). WE CONTINUE TO RECEIVE TREMENDOUS SUPPORT FROM OUR MAYOR, GOVERNING BODY, AND COMMUNITY TO PRIORITIZE SAFETY THROUGH RESPONSE, RISK REDUCTION, PUBLIC EDUCATION AND AWARENESS, AND SPECIAL OPERATIONS. AS WE LOOK FORWARD, OUR PRIORITY WILL CONTINUE TO MAKE CHEYENNE A SAFE, VIBRANT, AND WELCOMING COMMUNITY.

IN CLOSING, I WANT TO EXPRESS MY SINCERE GRATITUDE TO THE MEN AND WOMEN OF CHEYENNE FIRE RESCUE FOR THEIR CONTINUED EFFORTS AND DEDICATION TO OUR COMMUNITY. YOUR WORK IS NOTICED AND APPRECIATED. I ALSO WANT TO EXPRESS MY GRATITUDE TO THE CITIZENS OF CHEYENNE WHO CONTINUE TO SUPPORT THEIR FIRE DEPARTMENT. FROM ALL OF US AT CFR, IT IS TRULY AN HONOR TO SERVE AND PROTECT YOU AND YOUR FAMILIES.



RESPECTFULLY,

A handwritten signature in black ink, appearing to read "John Kopper".

JOHN KOPPER

FIRE CHIEF

# ABOUT US

## MISSION

CHEYENNE FIRE RESCUE  
WILL PRESERVE LIFE AND  
PROPERTY, PROMOTE  
PUBLIC SAFETY, AND FORGE  
LASTING PARTNERSHIPS TO  
ENHANCE THE QUALITY OF  
LIFE IN OUR CITY, COUNTY,  
AND STATE.

## VISION

BY 2028, CHEYENNE FIRE  
RESCUE WILL BE AN  
INNOVATIVE, INDUSTRY-  
LEADING ORGANIZATION  
IN PUBLIC SAFETY  
THROUGH CONTINUOUS  
IMPROVEMENT!

## VALUES

DEDICATION  
INTEGRITY  
PROFESSIONALISM

PRIDE  
ACCOUNTABILITY  
SERVICE

# Organizational Chart



# PROMOTIONS

**Neil Durante- BC of Suppression**  
**Ty Zwonitzer- Lt. of Suppression**  
**Tom Turner- Lt. of Suppression**  
**Joe Chu- Lt. of Suppression**  
**Derek Pollnow- Lt. of Suppression**  
**Sarah Delay- Lt. of Suppression**  
**Kevin Parks- Lt. of Suppression**  
**Jon Bertsch- Lt. of Suppression**  
**TJ Haws- Lt. of CRR**  
**Craig Jamison- Lt. of CRR**

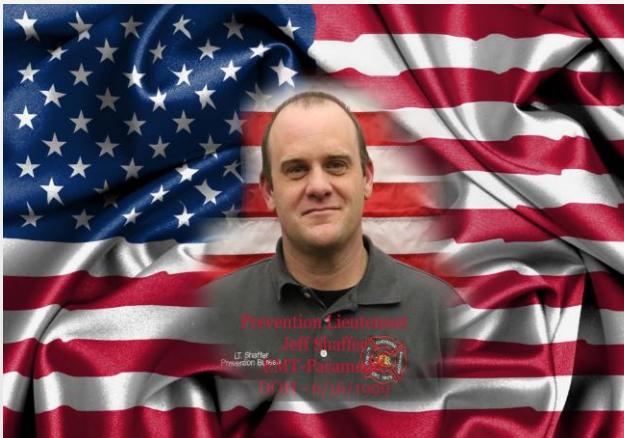
**Rory Fichtner- Engineer**  
**Tyler Gautreau- Engineer**  
**Chris Hunter- Engineer**  
**Kelsey Raile- Engineer**  
**Vincent Padovano- Engineer**  
**Tanner Lesco- Engineer**  
**Zach Fangman- Engineer**

# PROBATIONARY FIREFIGHTERS

24-02



# RETIREMENTS



**Thank you for  
your service to  
the citizens of  
Cheyenne!!!**

# AWARDS

## SAVE AWARD

2024-6906

ENGINEER Z. FANGMAN  
FF AUSTIN BRICKER  
LT. BRANDON BRAISTED  
BC DON WOOD  
DC ANDREW DYKSHORN

## DOUG BEACH RESILIENCY AWARD

BATTALION CHIEF NEIL DURANTE

## CHIEF'S TEAM PLAYER AWARD

Engineer Kelsey Raile

## LIEUTENANT MIKE HEAD SHARP SHOOTER AWARD

ENGINEER KEVIN WEST

# AARON BOOKER TRIBUTE

ON AUGUST 5, 2023, ENGINEER AARON BOOKER PASSED AWAY. AARON BOOKER WILL BE REMEMBERED AS A KIND-HEARTED AND ADVENTUROUS SOUL, WHOSE DEDICATION TO HIS FAMILY, FRIENDS, COMMUNITY, AND FAITH WAS UNWAVERING. HIS LEGACY OF SELFLESSNESS AND LOVE WILL CONTINUE TO INSPIRE THOSE WHO WERE FORTUNATE ENOUGH TO KNOW HIM. MAY HE REST IN PEACE.

AARON FOUND FULFILLMENT IN HIS CAREER TO SERVING THE COMMUNITY AS AN EMT AND LIEUTENANT/FIREFIGHTER FOR THE CITY OF CHEYENNE FIRE DEPARTMENT. HE JOINED THE DEPARTMENT IN SEPTEMBER 2003 AND REMAINED A COMMITTED MEMBER UNTIL HIS UNTIMELY PASSING IN 2023. IN ADDITION TO HIS FIREFIGHTING DUTIES, AARON ALWAYS MAINTAINED ONE OR TWO SIDE JOBS. HE BUILT FENCES, WORKED ON THE AMBULANCE SERVICE AND IN THE ER, AND EVEN TOOK ON A ROLE AT TERMINIX, AMONG OTHER ENDEAVORS.

AARON WAS KNOWN FOR HIS KIND AND SELFLESS NATURE, ALWAYS PUTTING OTHERS BEFORE HIMSELF. HE WAS ALWAYS THE FIRST TO LEND A HELPING HAND TO FRIENDS AND NEIGHBORS, NEVER HESITATING TO VOLUNTEER HIS TIME AND SKILLS. AARON'S FRIENDS REMEMBER HIM FOR THE COUNTLESS MILES OF FENCE HE HELPED BUILD AND THE HUNDREDS OF LOGS HE CUT FOR FIREWOOD. AN AVID OUTDOORSMAN, HE CHERISHED SPENDING HIS FREE TIME WITH LOVED ONES, ENGAGING IN ACTIVITIES LIKE RIDING ATVS, CAMPING, KAYAKING, FISHING, AND HUNTING.



Eng. Aaron Booker  
EMT Honor Guard  
DOH: 09.15.2003

# **SERVICES PROVIDED**

## **EMERGENCY MEDICAL RESPONSE**

FIRE SUPPRESSION

HAZARDOUS MATERIALS RESPONSE

TECHNICAL RESCUE RESPONSE

WILDLAND FIRE PROGRAM

SUPPORT SERVICES

SAFETY AND HEALTH

FACILITIES

## **ADMINISTRATIVE SERVICES**

COMMUNITY RISK REDUCTION

PLANS REVIEW

PUBLIC INQUIRIES/RELATIONS

PUBLIC EDUCATION

ORGANIZATIONAL PLANNING AND

IMPLEMENTATION

ACCREDITATION

SHORT- AND LONG-TERM PLANNING

EMERGENCY MANAGEMENT

# ACCREDITATION PROGRESS

- IN 2022 CFR EMBARKED ON A JOURNEY TO BECOME AN ACCREDITED AGENCY THROUGH THE CENTER FOR PUBLIC SAFETY EXCELLENCE. 2023 BROUGHT CFR A STRATEGIC PLAN AND A STANDARDS OF COVER DOCUMENT TO BUILD OUR DIRECTION AND IDENTIFY AND DEDICATE OUR RESPONSE TO RISK WITHIN THE COMMUNITY. 2024 BROUGHT US A COMPLETED SELF-ASSESSMENT MANUAL WITH OVER 250 PERFORMANCE INDICATORS TO DESCRIBE, APPRAISE, AND PLAN. IN DECEMBER OF 2024, OUR SITE VISIT TEAM ARRIVED TO REVIEW AND VERIFY OUR INFORMATION. THE PROCESS HAS CONTINUALLY SHOWN CFR WHERE AND WHEN WE CAN IMPROVE OUR SERVICE DELIVERY TO OUR COMMUNITY. IT WILL CONTINUE TO PROVIDE A FRAMEWORK AS OUR CITY GROWS. IN 2025 WE WILL SIT BEFORE THE ACCREDITATION COMMITTEE TO DEFEND OUR GOAL OF BEING ACCREDITED.

# COMMUNITY RISK REDUCTION

- **COMMUNITY RISK REDUCTION (CRR) IS A DATA-DRIVEN PROCESS THAT IDENTIFIES AND PRIORITIZES LOCAL RISKS TO PREVENT OR MITIGATE LOSS OF LIFE AND PROPERTY FROM FIRES AND OTHER HAZARDS. CRR IS INTEGRAL TO THE FIRE MARSHAL/PREVENTION OFFICE AS IT PROVIDES THE FRAMEWORK FOR PROACTIVE MEASURES LIKE FIRE CODE ENFORCEMENT, PUBLIC EDUCATION, AND RISK ASSESSMENTS, ALL AIMED AT REDUCING COMMUNITY VULNERABILITIES.**
- **THE FIRE MARSHAL'S OFFICE (FMO) IS COMPRISED OF THE FIRE MARSHAL, 4 ASSISTANT FIRE MARSHALS, A FIRE SAFETY TECHNICIAN/PLAN REVIEWER AND A COMMUNITY RISK REDUCTION COORDINATOR.**



# 2024 CRR ACCOMPLISHMENTS

## COMMUNITY ENGAGEMENT/PROGRAM IMPLEMENTATION

- CPR - 3 COURSES WITH 6 OR MORE PEOPLE
- STOP THE BLEED INVESTIGATIONS
- FIRE EXTINGUISHER TRAINING – 7 CLASSES CERTIFICATIONS
- FIRE STOP CANNULA INSTALLATIONS INSPECTIONS COMPLETED
- HOME FIRE AND SAFETY INSPECTIONS INSTALLATIONS
- BICYCLE HELMET PROGRAM
- PUBLIC EDUCATION AS WELL AS ANNUAL – 15 CLASSES CALLED OUT TO HELP WITH LAW ENFORCEMENT INSPECTIONS IN ALL SCHOOLS
- TRUNK OR TREAT/OPEN HOUSE

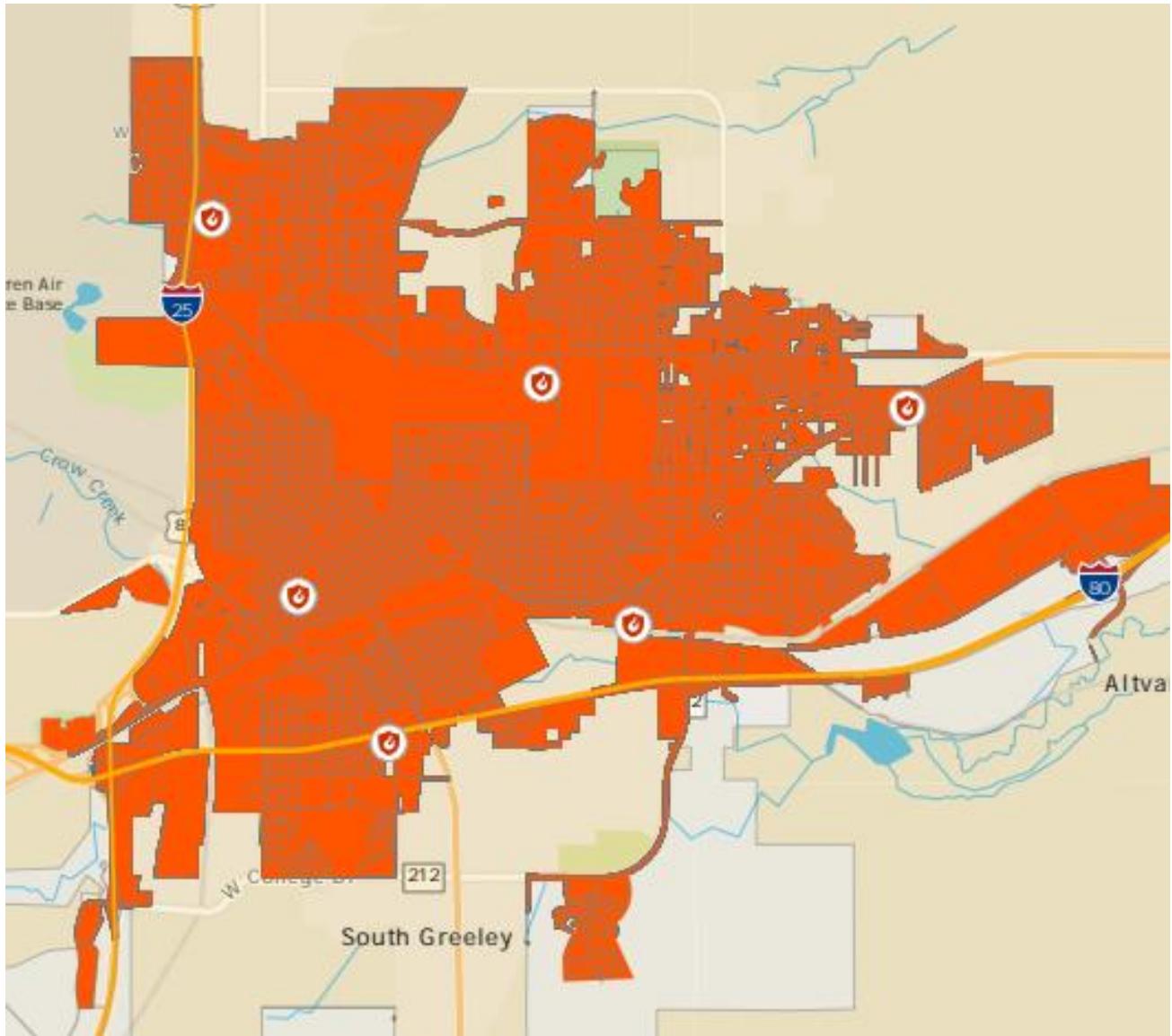
## INSPECTION/INVESTIGATIONS

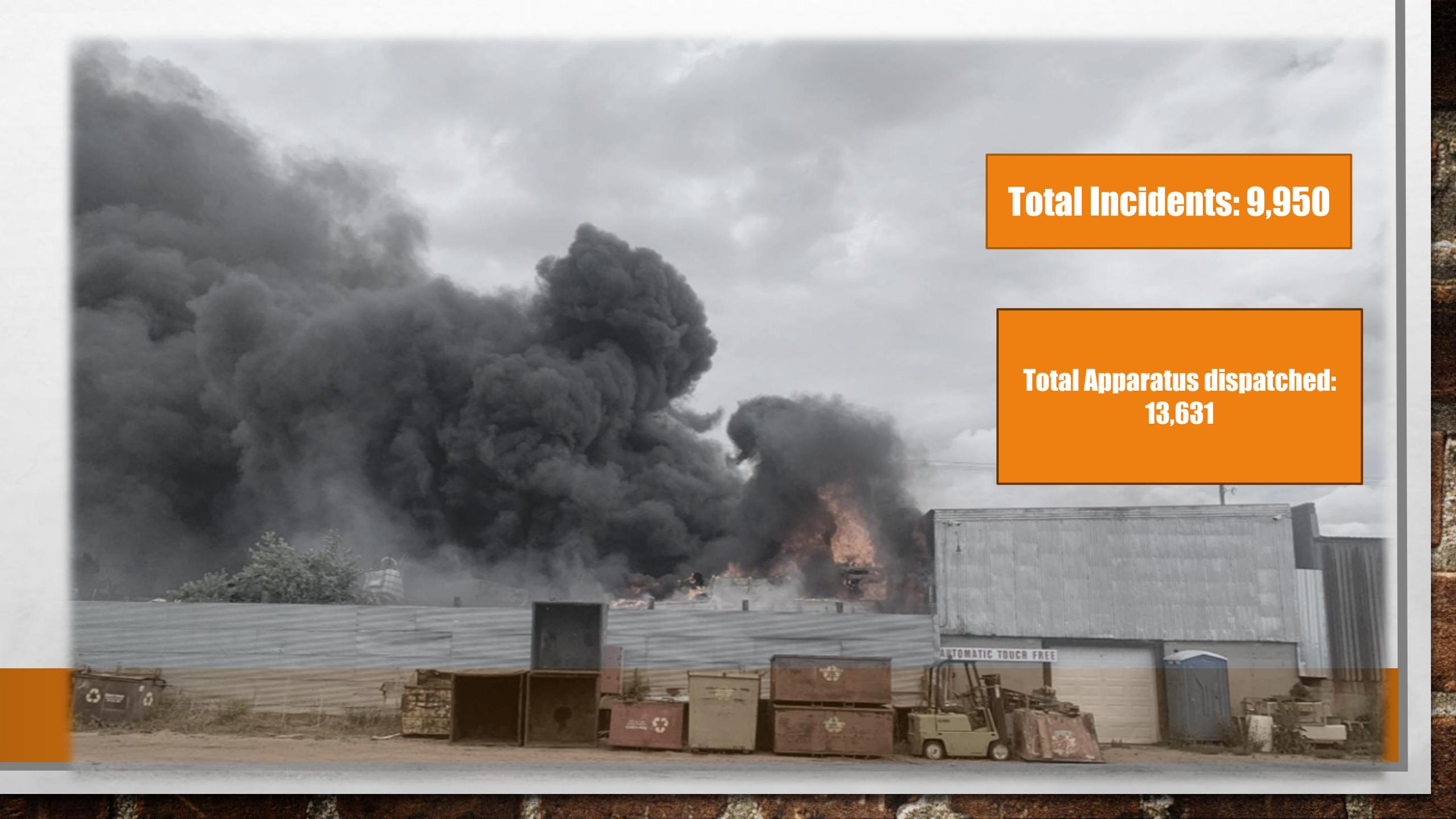
- 565 PLANS REVIEWED
- 17 FIRE INVESTIGATIONS, 2023 THERE WERE 33
- 100 + CONTINUED TRAINING HOURS FOR
- LAST 4 MONTHS OF 2024 THERE WERE 657
- SMOKE/CO ALARM
- DRONE PROGRAM
- SAFER SOLAR PANEL INSPECTIONS
- TWO SEPARATE OCCASIONS WE WERE
- FIRE INVESTIGATIONS

# EMERGENCY SERVICES

- CFR EMERGENCY SERVICES SAW A YEAR OF CHANGE WITH DEPLOYMENT AND RESPONSE TO OUR COMMUNITY. CFR NOW RESPONDS FROM SIX STATIONS STRATEGICALLY PLACED ACROSS THE COMMUNITY TO BETTER SERVE OUR CITIZENS. THE BATTALION CHIEF AND LADDER COMPANY WERE MOVED TO MORE CENTRAL LOCATIONS TO PROVIDE AN EQUITABLE RESPONSE TO OUR GROWING CITY. A SUPPORT UNIT WAS PLACED IN SERVICE BRINGING OUR MINIMUM DAILY STAFFING TO 22 PER DAY. WE CONTINUE TO ADJUST OUR RESPONSE AS ANNEXATIONS AND COMMUNITY NEEDS ARE IDENTIFIED TO ENSURE WE MEET THE EXPECTATIONS OF OUR COMMUNITY. OUR FIREFIGHTERS PROUDLY SERVE THIS COMMUNITY 24/7!

# MAP OF CITY AND CURRENT STATIONS

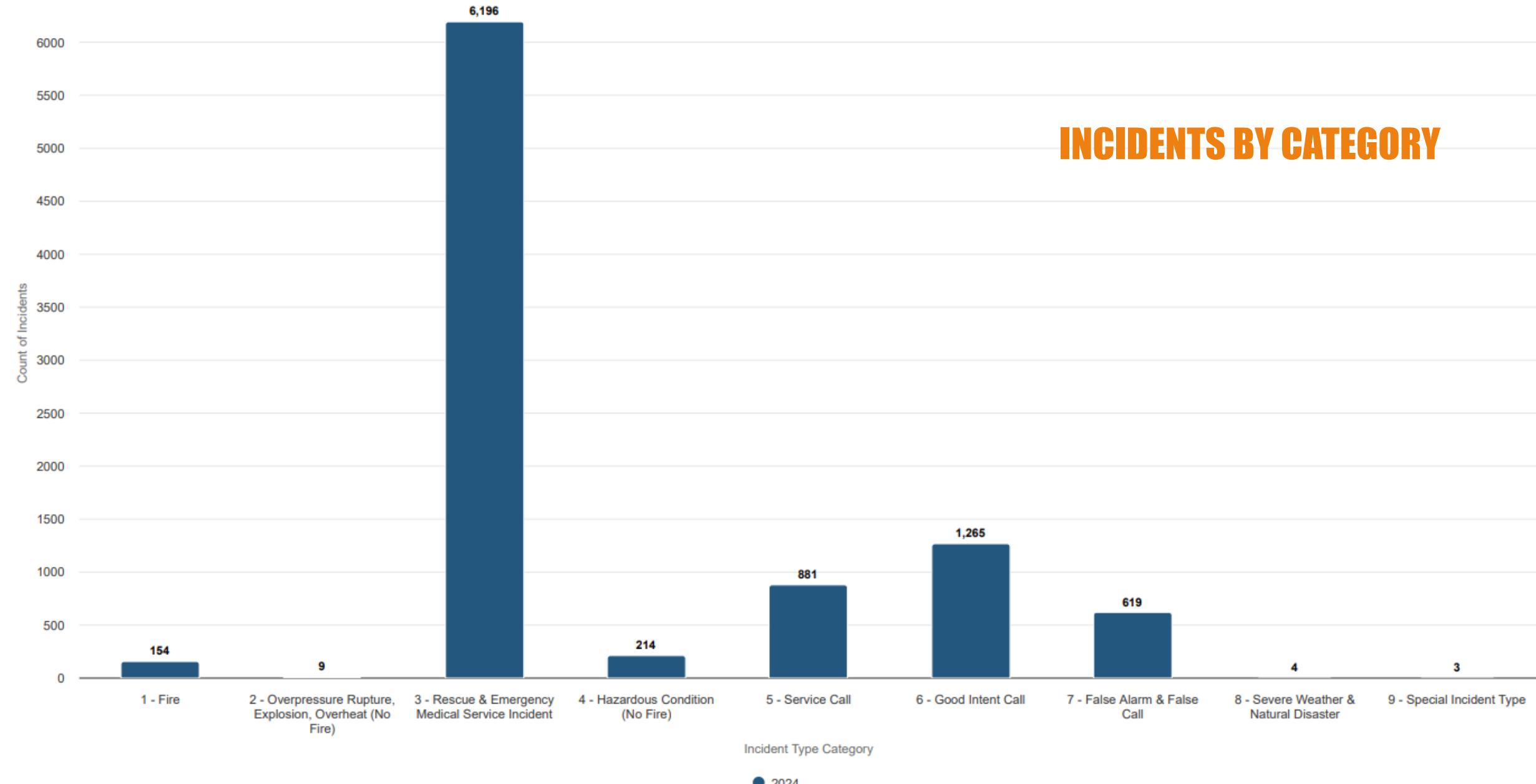




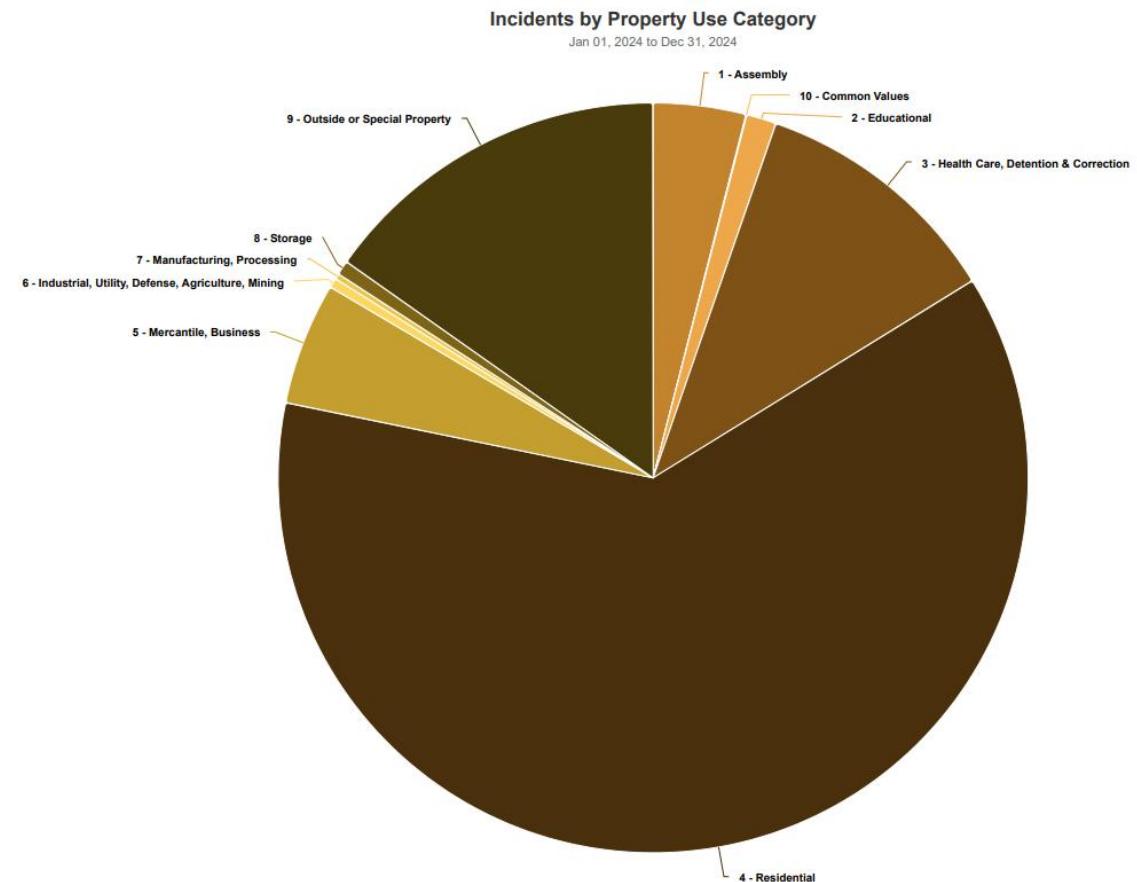
**Total Incidents: 9,950**

**Total Apparatus dispatched:  
13,631**

## INCIDENTS BY CATEGORY



# INCIDENTS BY PROPERTY USE



# SPECIAL OPERATIONS

CFR CONTINUES TO TRAIN AND  
PREPARE FOR SPECIAL OPERATIONS  
INCIDENTS INCLUDING TECHNICAL  
RESCUE, HAZARDOUS MATERIALS  
INCIDENTS, WILDLAND FIRE  
PROGRAM.



# SUPPORT

IN 2024 THE SUPPORT DIVISION SUPPORTED OR DELIVERED TRAININGS AND ACADEMIES TO INCLUDE A VARIETY OF ENTRY AND ADVANCED LEVEL TRAINING. THESE EVENTS HAD 34 CERTIFICATES ISSUED TO PERSONNEL

- SUPERVISION AND MANAGEMENT OF 13 NEW RECRUITS.
- 2024 COMPANY OFFICER ACTING ACADEMY
- 2024-1 RECRUIT TRAINING ACADEMY
- WILDLAND TEAM TRAINING
- 2024 APPARATUS DRIVER OPERATOR ACTING ACADEMY
- MULTIPLE LIVE FIRE TRAININGS
- CAR SEAT TECHNICIAN COURSE
- RAPID INTERVENTION TRAININGS
- HAZMAT TRAININGS
- TECHNICAL RESCUE TRAININGS
- MULTIPLE ACLS CLASSES
- MULTIPLE PALS CLASSES
- MULTIPLE BLSCPR CLASSES
- WYOMING STATE FIRE MARSHALS OFFICE
- CASPER FIRE-EMS
- SHERIDAN FIRE-RESCUE
- ROCK SPRINGS FIRE DEPARTMENT
- LARAMIE FIRE DEPARTMENT
- CHEYENNE POLICE DEPARTMENT
- LARAMIE COUNTY FIRE DISTRICT #1
- LARAMIE COUNTY FIRE AUTHORITY
- FE WARREN, VARIOUS AGENCIES
- AIR NATIONAL GUARD
- ARMY NATIONAL GUARD
- LEADERSHIP CHEYENNE

SOUTHEAST WYOMING WILDLAND ACADEMY

VARIOUS CITY OF CHEYENNE DEPARTMENTS

# EMERGENCY MEDICAL SERVICES

IN 2023 THE EMS OFFICE UNDER THE SUPPORT BATTALION PARTICIPATED IN THE BELOW ACTIVITIES:

- INSTRUCTED AT CRMC'S TRAUMA SKILLS FAIR.
- MODERATED COUNTY MEDICAL AND TRAUMA CASE REVIEWS
- CHAIRED 2 PROTOCOL COMMITTEE MEETINGS.
- PARTICIPATED IN MULTIPLE JPB MEETINGS
- ATTENDED AND PRESENTED AT LCCC RN MCI TRAINING DAY.
- ATTENDED 4 SUICIDE FATALITY AND 2 OVERDOSE FATALITY REVIEWS MEETINGS AT ARCHER.
- NALOXONE TRAININGS TO THE COMMUNITY, WITH TRAIN THE TRAINER PERFORMED FOR WNG AND UNIVERSITY OF WYOMING.
- PARTICIPATED IN ACCREDITATION VERIFICATION.

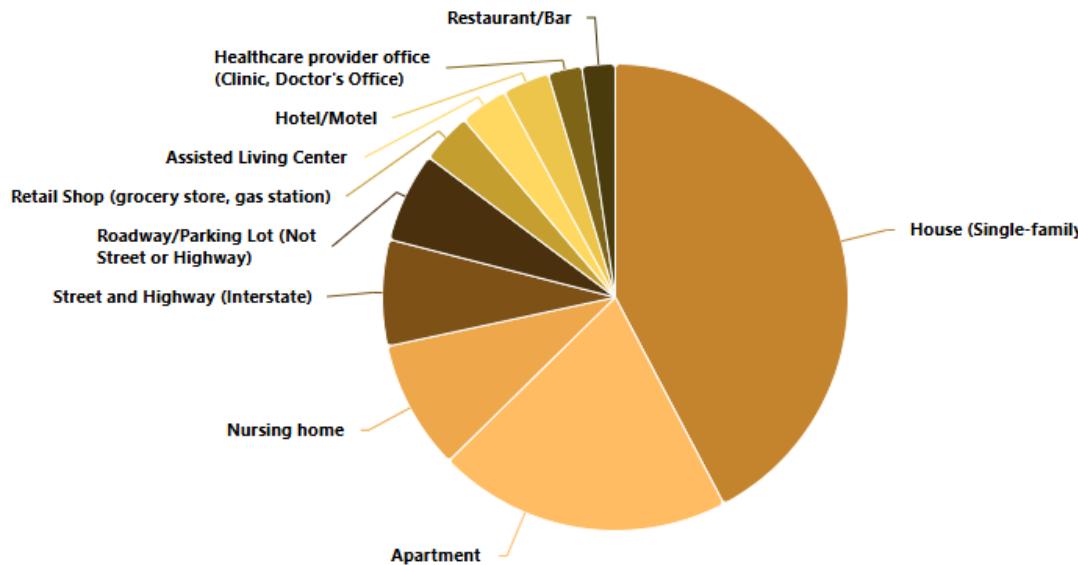
- CPR FIRST AID TRAINING FOR CFR RECRUIT ACADEMIES
- ATTENDED STROKE, TRAUMA, AND CARDIAC COMMITTEES AT CRMC
- TESTED AND RECEIVED COMMUNITY EMS CERTIFICATION FROM IBSC
- ATTENDED QUARTERLY STATE CEMS MEETINGS
- ATTENDED BI-MONTHLY WYOMING RX ABUSE STAKEHOLDERS' MEETINGS.  
*Transmitting to ED MAIN...*
- PEER SUPPORT MEETINGS WITH SHAINA SMITH AND PEER GROUP
- STATE WATRS ADVISORY COMMITTEE.
- OVER 177 HOURS OF TRAINING
- ATTENDED NFA COURSE FOR FIRE DEPARTMENT FINANCIAL MANAGEMENT.
- ATTENDED WYOMING DRUG SYMPOSIUM.
- INSTRUCTED FOR LCFA EMT CLASS



# EMERGENCY MEDICAL SERVICES

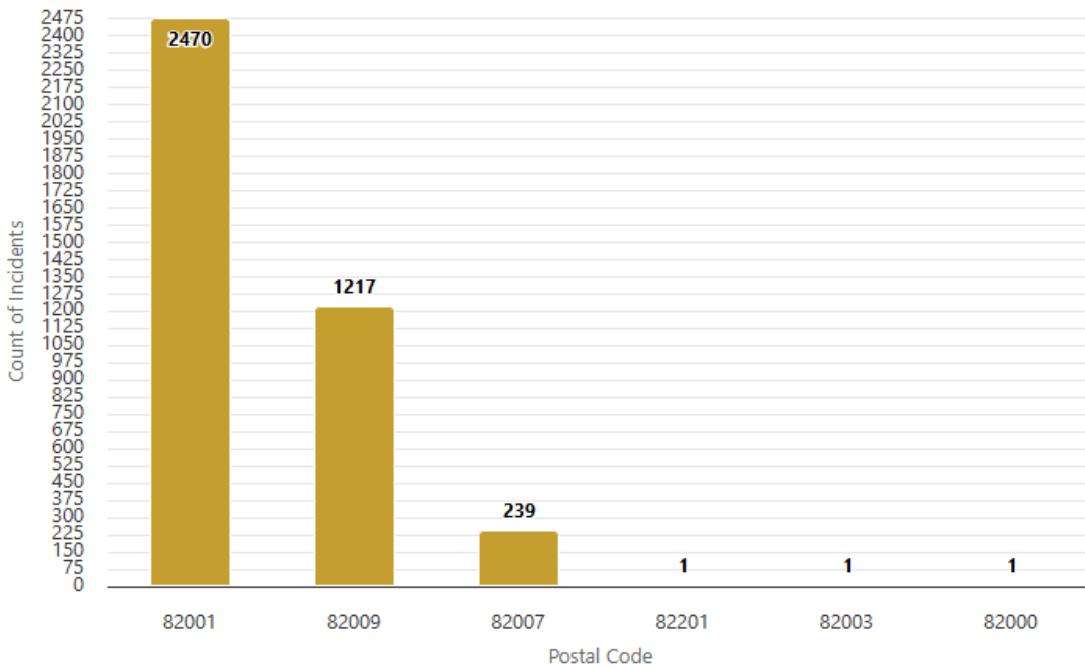
## Incidents by Location Type (Top 10)

Jan 01, 2024 to Dec 31, 2024



## Incidents by Postal Code (Top 15)

Jan 01, 2024 to Dec 31, 2024



# TRAINING

- 2024 COMPANY OFFICER ACTING ACADEMY
- 2024-1 RECRUIT TRAINING ACADEMY
- WILDLAND TEAM TRAINING
- 2024 APPARATUS DRIVER OPERATOR ACTING ACADEMY
- MULTIPLE LIVE FIRE TRAINING
- CAR SEAT TECHNICIAN COURSE
- RAPID INTERVENTION TRAINING
- HAZMAT TRAINING
- TECHNICAL RESCUE TRAINING
- MULTIPLE ACLS CLASSES
- MULTIPLE PALS CLASSES
- MULTIPLE BLS/CPR CLASSES

## FURTHER THE SUPPORT DIVISION PROVIDED RESOURCES FOR:

- CASPER FIRE-EMS
- SHERIDAN FIRE-RESCUE
- ROCK SPRINGS FIRE DEPARTMENT
- LARAMIE FIRE DEPARTMENT
- CHEYENNE POLICE DEPARTMENT
- FRONT RANGE FIRE CONSORTIUM
- LARAMIE COUNTY FIRE DISTRICT #1
- LARAMIE COUNTY FIRE AUTHORITY
- FE WARREN, VARIOUS AGENCIES
- AIR NATIONAL GUARD
- ARMY NATIONAL GUARD
- OCCUPATIONAL SAFETY AND HEALTH ADMINISTRATION (OSHA)
- LEADERSHIP WYOMING
- SOUTHEAST WYOMING WILDLAND ACADEMY
- LARAMIE COUNTY SCHOOL DISTRICT #1
- VARIOUS CITY OF CHEYENNE DEPARTMENTS
- VARIOUS PRIVATELY HELD COMPANIES





# COMMUNITY ENGAGEMENT

# PROJECTS

